

TALKING DOGS -TRAINING

BOOKING FORM FOR PREVIOUS CLIENTS



FOLLOW-ON COURSE – YAXLEY		£50.00 p/dog
FOLLOW-ON COURSE – WERRINGTON		£50.00 p/dog
DYNAMIC DOG COURSE – WERRINGTON		£90.00 p/dog
CLEVER CANINE CLASS – YAXLEY Sat 12-1pm Please indicate if you would like to add your dog to the waiting list for entry to this class		£10 p/dog p/class
TOTAL AMOUNT DUE		

Your full name:

Your address:

Postcode:

Telephone no: (daytime)

(evening):

E-mail address:

Your dog's name:

Breed/Type:

Age:

Sex: **M / F**

Neutered? **Y / N**

Vaccinated & wormed? **Y / N**

In order to book your place / confirm your booking, please send:

1. Full payment – cheques payable to Talking Dogs Ltd.
2. Completed registration form

Please send to:

Pam Mackinnon

Talking Dogs

14 Swan Court, Forder Way,

Cygnets Park, Hampton

Peterborough PE7 8GX

Or pay online at www.talkingdogs.org.uk

OFFICE USE ONLY:

Database _____ Board: _____ Payment: _____ Conf
Sent _____

TERMS AND CONDITIONS – COURSES

Definitions

Course - Puppy Course, Adult Beginner Course, Dynamic Dog Course, Follow-on Course

Office – Talking Dogs' registered office

Client – Owner of the pet attending the Course

Company – Talking Dogs Ltd.

PCV – Pre-Course Visit

Bookings

Bookings are not confirmed without written confirmation from the Office.

Completed booking form and full fee must be received by the Office by the given date in order to confirm a provisional booking.

Fees

Fees must be paid in full at least two weeks before the Course start date. Failure to do so may result in the booking being cancelled.

Pre-Course visits

PCV fees are only applicable at time of booking a Puppy or Adult Beginner Course. Failure to confirm Course booking or cancellation of the booking will result in an invoice being issued for the difference between the regular training visit and the PCV fee, e.g. regular fee £45.00, PCV fee £30.00, invoice would be £15.00.

PCV may not be available for bookings made two weeks or less from the Course start date.

PCV only available before the Course start date. Training visits after the Course start date will be charged at the regular training visit fee.

Cancellation

All cancellations must be notified to, and acknowledged by, the Office in order to receive a refund.

Refund structure:

One month or more from Course start date = full Course fee refund

Less than one month but more than two weeks from Course start date = 80% Course fee refund, e.g. Course fee £85.00, refund = £68.00

Two weeks or less from Course start date = no refund

PCV fee will be refunded in full providing the visit has not yet taken place.

Bitch in season

If your bitch comes into season immediately prior to or during a Course, please notify the Office.

Health & Safety

If your pet is ill or suffers an injury immediately prior to or during a Course, please notify the Office. Do not bring your pet to class if s/he is ill or injured, or has been infected with, or has been in contact with another dog infected with, a contagious disease.

If your pet is neutered immediately prior to or during a Course, please notify the Office.

Dog training is a physical activity and as such clients are reminded to train with due care and attention to their own safety and that of others. Clients are responsible for the conduct of their dog at all times. Neither Talking Dogs Ltd. nor any person acting on behalf of the Company accept any liability for any loss, damage, accident, injury or illness to dogs, clients, spectators or any other persons or property whatsoever.

Photographs and recordings

Photographs and/or recordings may be taken by the Company during the Course for educational and publicity purposes.

Clients may take photographs and/or recordings of sections of the Course. Clients are not permitted to photograph and/or record whole classes or Courses.

TERMS AND CONDITIONS – WEEKLY CLASSES

Definitions

Class – Clever Canine Class

Office – Talking Dogs' registered office

Client – Owner of the pet attending the course

Company – Talking Dogs Ltd.

Bookings

Bookings must be made by 12.00pm on the Thursday before the Class. Bookings will not be taken after that time.

Bookings are not confirmed without verbal or written confirmation from the Office.

Fees

Full class fee must be paid prior to or during the Class.

Cancellation

All cancellations must be notified to, and acknowledged by, the Office in order to avoid incurring cancellation fees.

Fee structure:

48 hours or more from Class = no fee

48 hours or less from Class = 50% of Class fee

Bitch in season

If your bitch comes into season immediately prior to Class, please notify the Office.

Health & Safety

If your pet is ill or suffers an injury immediately prior to or during a Course, please notify the Office. Do not bring your pet to class if s/he is ill or injured, or has been infected with, or has been in contact with another dog infected with, a contagious disease.

If your pet is neutered immediately prior to or during a Course, please notify the Office.

Dog training is a physical activity and as such clients are reminded to train with due care and attention to their own safety and that of others. Clients are responsible for the conduct of their dog at all times. Neither Talking Dogs Ltd. nor any person acting on behalf of the Company accept any liability for any loss, damage, accident, injury or illness to dogs, clients, spectators or any other persons or property whatsoever.

Photographs and recordings

Photographs and/or recordings may be taken by the Company during the course for educational and publicity purposes.

Clients may take photographs and/or recordings of sections of the Class. Clients are not permitted to photograph and/or record whole Classes.