

# TALKING DOGS - TRAINING

## Puppy Course - Information

Your full name.....

Your address.....

..... Postcode.....

Telephone no (daytime)..... (evening).....

E-mail address .....

Do you require additional help due to disability? If yes, please give details .....

.....

Occupation .....

Your puppy's name.....

Your puppy's age at start of course.....

Breed/Type..... Sex M / F Wormed Y / N

Vaccination stage at start of course (tick box) :

Unvaccinated  1<sup>st</sup> injection  2<sup>nd</sup> injection  Fully vaccinated

Name and address of your vet.....

.....

Where did you obtain your puppy? (e.g. breeder, animal shelter, etc.)

.....

Do you have another dog/s at home? If yes, please give age, sex and breed/type.

.....

Do you have children living at home, or do children often visit your home? Ages?

.....

What do you feed your puppy and how often? (e.g. 1/2/3 times a day)

.....

Is your puppy allergic to any foods? If so, please specify .....

Are you experiencing any kind of difficulties with your puppy so far? Please describe.

.....

.....

What do you hope to gain from this course?.....

.....

Where did you hear about this course?.....

Limited numbers per course – book now to ensure your place

[www.talkingdogs.org.uk](http://www.talkingdogs.org.uk)

## PUPPY BOOKING FORM

Reference Number (office use only):

Date:

Please indicate which date and training venue you would like to attend

YAXLEY	
WERRINGTON	

TRAINING COURSE	✓	£85.00 p/dog
PRE-COURSE VISIT – Special price: reduced from £50 Only available at this price when booking on to the Puppy or Adult Beginner Course		£35.00
Provisional booking  Please note: To confirm booking, form and fee must be returned by set date. After that time booking will be cancelled and place released.		Return form and fee by:
TOTAL AMOUNT DUE		

In order to book your place / confirm your booking, please send:

1. Full payment – cheques payable to Talking Dogs Ltd.
2. Completed registration form

Please send to:

Pam Mackinnon  
 Talking Dogs  
 14 Swan Court, Forder Way,  
 Cygnet Park, Hampton  
 Peterborough PE7 8GX

Or pay online at [www.talkingdogs.org.uk](http://www.talkingdogs.org.uk)

<i>OFFICE USE ONLY:</i>			
Database _____	Board: _____	Payment: _____	Conf Sent _____

## **TERMS AND CONDITIONS – COURSES**

### **Definitions**

*Course - Puppy Course, Adult Beginner Course, Dynamic Dog Course, Follow-on Course*

*Office – Talking Dogs' registered office*

*Client – Owner of the pet attending the Course*

*Company – Talking Dogs Ltd.*

*PCV – Pre-Course Visit*

### **Bookings**

Bookings are not confirmed without written confirmation from the Office.

Completed booking form and full fee must be received by the Office by the given date in order to confirm a provisional booking.

### **Fees**

Fees must be paid in full at least two weeks before the Course start date. Failure to do so may result in the booking being cancelled.

### **Pre-Course visits**

PCV fees are only applicable at time of booking a Puppy or Adult Beginner Course. Failure to confirm Course booking or cancellation of the booking will result in an invoice being issued for the difference between the regular training visit and the PCV fee, e.g. regular fee £45.00, PCV fee £30.00, invoice would be £15.00.

PCV may not be available for bookings made two weeks or less from the Course start date.

PCV only available before the Course start date. Training visits after the Course start date will be charged at the regular training visit fee.

### **Cancellation**

All cancellations must be notified to, and acknowledged by, the Office in order to receive a refund.

#### *Refund structure:*

One month or more from Course start date = full Course fee refund

Less than one month but more than two weeks from Course start date = 80% Course fee refund, e.g.

Course fee £85.00, refund = £68.00

Two weeks or less from Course start date = no refund

PCV fee will be refunded in full providing the visit has not yet taken place.

### **Bitch in season**

If your bitch comes into season immediately prior to or during a Course, please notify the Office.

### **Health & Safety**

If your pet is ill or suffers an injury immediately prior to or during a Course, please notify the Office. Do not bring your pet to class if s/he is ill or injured, or has been infected with, or has been in contact with another dog infected with, a contagious disease.

If your pet is neutered immediately prior to or during a Course, please notify the Office.

Dog training is a physical activity and as such clients are reminded to train with due care and attention to their own safety and that of others. Clients are responsible for the conduct of their dog at all times. Neither Talking Dogs Ltd. nor any person acting on behalf of the Company accept any liability for any loss, damage, accident, injury or illness to dogs, clients, spectators or any other persons or property whatsoever.

### **Photographs and recordings**

Photographs and/or recordings may be taken by the Company during the Course for educational and publicity purposes.

Clients may take photographs and/or recordings of sections of the Course. Clients are not permitted to photograph and/or record whole classes or Courses.